

HAS MY VETERINARIAN BEEN SO BUSY?

Pets may not need to mask up like us, BUT...

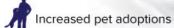


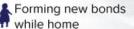
THINGS HAVE CHANGED:

## FOR PETS AT HOME

## AT YOUR VETERINARIAN'S OFFICE

#### **HUGE INFLUX OF NEW PETS**





### MORE PEOPLE + PET INTERACTION

Good: more opportunities to notice issues

#### Not-so-good:



More opportunities for accidental poisonings



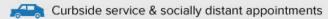
Stress-induced problems for sensitive pets

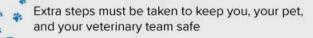


#### POSTPONED PREVENTIVE CARE

Pets needing catch-up care

#### EXTRA SAFETY TAKES LONGER

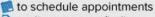




It takes longer to provide the same level of care

#### **BIG INCREASE IN PHONE TIME**

Communication challenges (less face-to-face interaction means more PHONE CALLS)



to discuss exam findings to process payments

for discharge instructions

to check patients in

to review test results 🔂 to refill prescriptions

to check on patients at home

#### OFTEN SHORT-STAFFED

Veterinarians have COVID struggles too & experience:



Stress & exhaustion



Childcare & school issues



Less family & personal time



Illness & absences

# WHAT HASN'T CHANGED:

# VETERINARIANS ARE STILL HERE FOR YOU AND YOUR PET

BUT...THEY need your help. Please bring GOOD ENERGY to your appointment (your pet will appreciate it, too!).

