

WHY HAS MY VETERINARIAN BEEN SO BUSY?



Pets may not need to mask up like us, BUT...





THINGS HAVE CHANGED:

FOR PETS AT HOME


AT YOUR VETERINARIAN'S OFFICE

HUGE INFLUX OF NEW PETS

 Increased pet adoptions


 Forming new bonds while home

MORE PEOPLE + PET INTERACTION

 **Good:** more opportunities to notice issues

Not-so-good:

 More opportunities for accidental poisonings


 Stress-induced problems for sensitive pets


 Injuries


POSTPONED PREVENTIVE CARE

 Pets needing catch-up care


EXTRA SAFETY TAKES LONGER





 Curbside service & socially distant appointments





 Extra steps must be taken to keep you, your pet, and your veterinary team safe

 It takes longer to provide the same level of care

BIG INCREASE IN PHONE TIME

Communication challenges (less face-to-face interaction means more  **PHONE CALLS**)

 to schedule appointments
 to discuss exam findings
 to process payments
 for discharge instructions


 to check patients in
 to review test results
 to refill prescriptions
 to check on patients at home


OFTEN SHORT-STAFFED

Veterinarians have COVID struggles too & experience:

 Stress & exhaustion

 Childcare & school issues


 Less family & personal time

 Illness & absences





WHAT HASN'T CHANGED: VETERINARIANS ARE STILL HERE FOR YOU AND YOUR PET

BUT...THEY need your help. Please bring **GOOD ENERGY** to your appointment (your pet will appreciate it, too!).

 For the smoothest service adhere to your veterinarian's guidelines.

 Follow your vet for info & details  [www](#)

 Allow ample time for refills & requests

 Schedule well in advance for non-emergency visits